



State of Utah

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News Release

April 29, 2020

DMV Announces Appointment Scheduler

Drive-through Service Returns to Regular Hours

Salt Lake City, Utah - DMV (Division of Motor Vehicles) operations continue to evolve in order to follow Governor Herbert's direction to limit person-to-person contact and limit the size of public gatherings while continuing to provide necessary services.

For the immediate future, DMV office access and services will vary depending on office location. **For up-to-date information regarding your local county DMV office status, please visit our website: DMV.UTAH.GOV**

Wasatch Front DMV Offices:

Beginning Friday, May 1, 2020, the following DMV Office lobbies will reopen by appointment only. The social distancing advisory will be followed including wearing face masks in the lobby. Appointments will be available Monday-through-Friday from 8:00 a.m. to 5:00 p.m.

- Salt Lake
- South Valley
- Farmington
- Ogden
- Provo

Appointments are needed for the following services:

- Title and Registration
- Disabled Placard
- Impound Release
- Revoked Registration
- Insurance Reinstatement
- Other Urgent Need Transactions

To schedule an appointment, please visit our website: DMV.UTAH.GOV

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DRIVE THROUGH:

Wasatch Front DMV Offices that have been operating with extended drive-through hours will return to regular drive-through hours of Monday-through-Friday from 8:00 a.m. to 5:00 p.m.

Hurricane DMV Office:

The Hurricane DMV Office lobby will reopen on Friday, May 1, 2020, with limited access. Appointments will not be required; however, the social distancing advisory will be followed including wearing face masks in the lobby. Office hours will be Monday-through-Friday from 8:00 a.m. to 5:00 p.m. Drive-through hours are Monday-through-Friday from 8:00 a.m. to 5:00 p.m.

DEALERS:

At this time, dealers are limited to drop-off and pick-up of dealer packets only. Packet exchanges are allowed during lobby hours from 8:00 a.m. to 5:00 p.m. No walk-ins are being allowed due to the current impact of COVID-19. Appointments are reserved for individuals completing a transaction for themselves. If a dealer makes an appointment, it will be canceled upon your arrival and you will be asked to drop off your title and registration work.

RENEWALS:

Customers are expected to continue processing renewals through our online services.

- Renewal Express: [REX.UTAH.GOV](https://www.rex.utah.gov)
- On the SPOT renewal stations. For a map of locations visit: [SPOT.UTAH.GOV](https://www.spot.utah.gov)

Other renewal options:

- By mail:
Utah State Tax Commission
Motor Vehicle Division
P.O. Box 30412
Salt Lake City, UT 84130
- In addition to online and mail renewal platforms, renewals may be processed at the drive-through at the following DMV Offices:
 - Salt Lake
 - South Valley
 - Farmington
 - Ogden
 - Hurricane

We hope that our new appointment scheduler will make it easier for you to schedule your time to process your DMV transaction needs and will help eliminate some of the frustration experienced during this difficult time. We continue to look for ways to serve you while meeting Governor Herbert's directives. Thank you for your patience as our services and processes continue to evolve.

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